Enhanced Account Management

We offer an enhanced account management service for clients who feel the need to have face-to-face account management meetings throughout the year or perhaps to support those clients who do not have the luxury of a Database Manager.

Key Features

- A tailored service which enhances the support that you can receive from the standard maintenance support package.

- On-site meetings to support you through the operational requirements and changes required from Harlequin.

Additional options include:

- Harlequin undertaking system updates**.
- User licence management including creating new user's security and allocating access rights, archiving and deleting of users**.
- Training packages to be used throughout the year.
- Consultancy packages to be used throughout the year to provide advice and set up of best practice inputting.
- Provision of tailored standard reports each year.

** Indicates that access to the server would be required.

For more information, contact Kirsty Morgan on 01672 541541or email kirsty@harlequinsoftware.co.uk